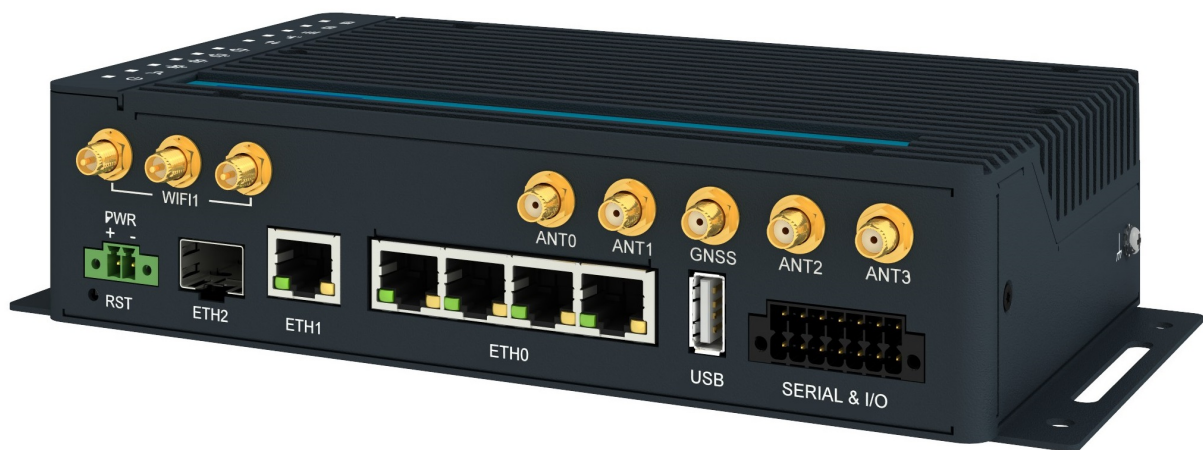


5G Industrial Router

ICR-4453

USER MANUAL



ADVANTECH

© 2022 Advantech Czech s.r.o. No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photography, recording, or any information storage and retrieval system without written consent. Information in this manual is subject to change without notice, and does not represent a commitment on the part of Advantech.

Advantech Czech s.r.o. shall not be liable for incidental or consequential damages resulting from the furnishing, performance, or use of this manual.

All brand names used in this manual are the registered trademarks of their respective owners. The use of trademarks or other designations in this publication is for reference purposes only and does not constitute an endorsement by the trademark holder.

Used symbols



Danger – Information regarding user safety or potential damage to the router.



Attention – Problems that can arise in specific situations.



Information, notice – Useful tips or information of special interest.

GPL licence

Source codes under GPL licence are available at <https://icr.advantech.cz/source-code> address.



Advantech Czech s.r.o., Sokolska 71, 562 04 Usti nad Orlici, Czech Republic
Document No. MAN-0055-EN, revision from July 8, 2022. Released in the Czech Republic.

Contents

1	Product Overview	2
1.1	Product Introduction	2
1.2	Product Usage Examples	3
1.3	Hardware Overview	5
1.4	Order Codes	7
1.5	Package Contents	8
1.6	Product Dimensions	9
1.7	Mounting Recommendations	10
1.8	Wall Mounting	11
1.9	DIN Rail Mounting	12
1.10	Product Label	13
2	Hardware Functionality	14
2.1	SIM Card Slots	14
2.2	Antennas Interfaces	15
2.3	Ethernet Interfaces	15
2.4	SFP Cage	16
2.5	Power Supply	17
2.6	I/O Port Interfaces	19
2.7	Serial Interfaces	20
2.8	USB Port	21
2.9	MicroSD Card Reader	22
2.10	LED Status Indication	24
2.11	Reset Functions	25
3	First Use	27
3.1	Connecting the Router	27
3.2	Starting up the Router	27
3.3	Router Configuration	28
4	Technical Parameters	30
4.1	Basic Parameters	30
4.2	Standards and Regulations	31
4.3	Type Tests and Environmental Conditions	32
4.4	Parameters of Cellular Module	33
4.4.1	Module Antenna Mapping	35
4.5	Parameters of GNSS	36
4.6	Parameters of WiFi	37
4.7	Parameters of I/O Ports	38

4.8 Parameters of PoE	38
4.9 System Configuration	39
Appendix A: Troubleshooting	40
Appendix B: Customer Support	43
Appendix C: Regulatory & Safety Information	44
Appendix D: Related Documents	46

List of Figures

1	Access to the Internet from LAN	3
2	Backed up Access to the Internet	3
3	Using VPN Tunnel	4
4	Serial Gateway	4
5	Hardware Overview of the Router	5
5	Router Dimensions – Front View	9
6	Router Dimensions – Top View	9
7	Rotated Wall Mounting Clips	11
8	Default Position of the DIN Rail Clips	12
9	Removing Router from the DIN Rail	12
10	Label Example	13
5	SIM Cards Insertion	14
6	Ethernet Connector Pinout of RJ45 Socket	15
7	SFP Module Installation	16
8	Power Connector Pinout	17
9	Position of the Grounding Screw	18
10	I/O Connector Pinout	19
11	Functional Scheme of the Binary Interface	19
12	Serial Connector Pinout	20
13	USB Connector Pinnout	21
14	MicroSD Card Insertion	22
15	Resetting the Router	25
16	Router Connection	27
17	Router's Web Interface	29

List of Tables

1	Hardware Overview of the Router	6
2	Order Codes Overview	7
1	Contents of Package	8
2	Ethernet Connector Pinout Description of RJ45 Socket	15
3	Tested SFP Cages	16
4	Power connector pinout	17
5	Connection of I/O Ports	19
6	Connection of RS232	20
7	Connection of CAN Bus	20
8	Connection of RS485	20
9	USB Connector Pinnout	21
10	Technical Specifications of MicroSD Card	22
11	LED Status Indication	24
12	Overview of Router Reboot and Reset	26
13	Basic Parameters	30
14	Standards and Regulations	31
15	Type Tests and Environmental Conditions	32
16	Technical Parameters of Cellular Module	34
17	Cellular Module Antenna Mapping	35
18	Technical Parameters of GNSS	36
19	Technical Parameters of WiFi	37
20	Electrical Characteristics of Binary Inputs	38
21	PoE PSE Parameters	38
22	System Configuration	39

1. Product Overview

1.1 Product Introduction

The ICR-4453 is an Ultra-high-speed **5G NR** (New Radio) Router & **Powerful Edge Computing Gateway** focused on the global market.

Thanks to the ultra high-speed of data transfer, up to **2.5 Gbps for download** and **650 Mbps for upload**, is this router an ideal solution for demanding IoT applications such as industrial routers and gateways, digital signage, industrial computers, and tablets, etc.

For maximal performance on the cellular network, the **4x4 MIMO** technology is used. An antenna for **GNSS** can be connected to the router. The router, assembled in a robust metal box, is equipped with five **1Gb Ethernet ports**, one **SFP cage** together with interfaces of **RS232, RS485, CAN bus**, two **binary inputs** and two **binary outputs**. To backup the cellular connection, the router offers two **SIM card readers** on the rear side of the router under the SIM cover. A **microSD card** can be inserted under this cover as well. The designated router models can be equipped with a **WiFi module** with **3x3 MIMO** antennas.

Configuration of the router may be done via a password-protected Web interface. Web interface provides detailed statistics about the router's activities, signal strength, detailed system log etc. The router supports VPN tunnels using **IPSec** (), **OpenVPN**, **GRE**, **L2TP** or **PPTP** to make sure safe communication. **IPv6 Dual Stack**, **DHCP**, **NAT**, **NAT-T**, **DynDNS**, **DNS proxy**, **VLAN**, **QoS**, **NTP**, **VRRP**, control by **SMS**, port forwarding, primary connection backup and many other functions are supported.

The router provides **diagnostic functions** which include automatically monitoring the PPP connection, automatic restart in case of connection losses, and a hardware watchdog that monitors the router status.

The user may insert **Linux scripts** which are started on various actions. It is possible to create up to four different configurations for the same router. These configurations can be switched when necessary via Web interface, SMS or binary input status.

The router can automatically upgrade its configuration and firmware from your central server. [WebAccess/DMP](#) and [WebAccess/VPN](#) remote device management platforms are supported as well.

Examples of possible applications

- mobile office
- fleet management
- security system
- telematic
- telemetric
- remote monitoring
- vending and dispatcher machines

1.2 Product Usage Examples

The router is primarily intended for these four basic situations:

I. Access to the Internet from LAN

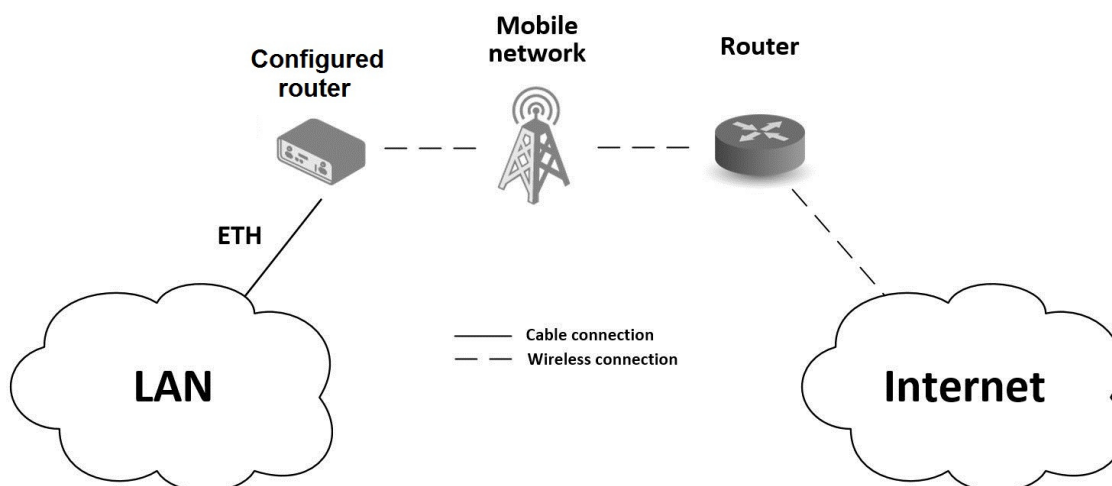


Figure 1: Access to the Internet from LAN

II. Backed up access to the Internet (from LAN)

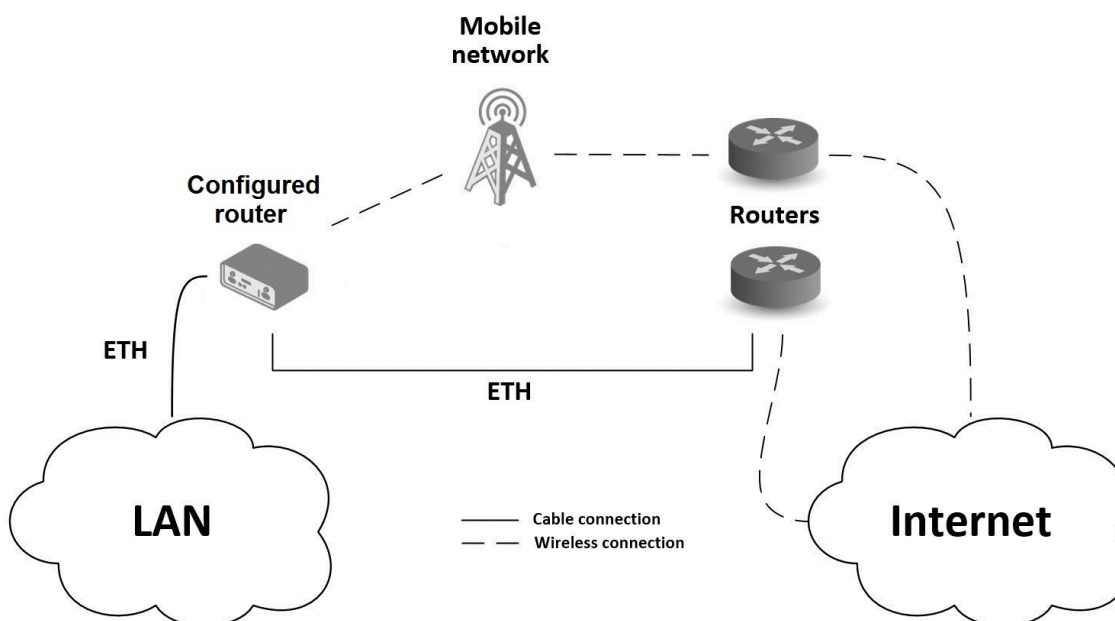


Figure 2: Backed up Access to the Internet

III. Secure networks interconnection or using VPN

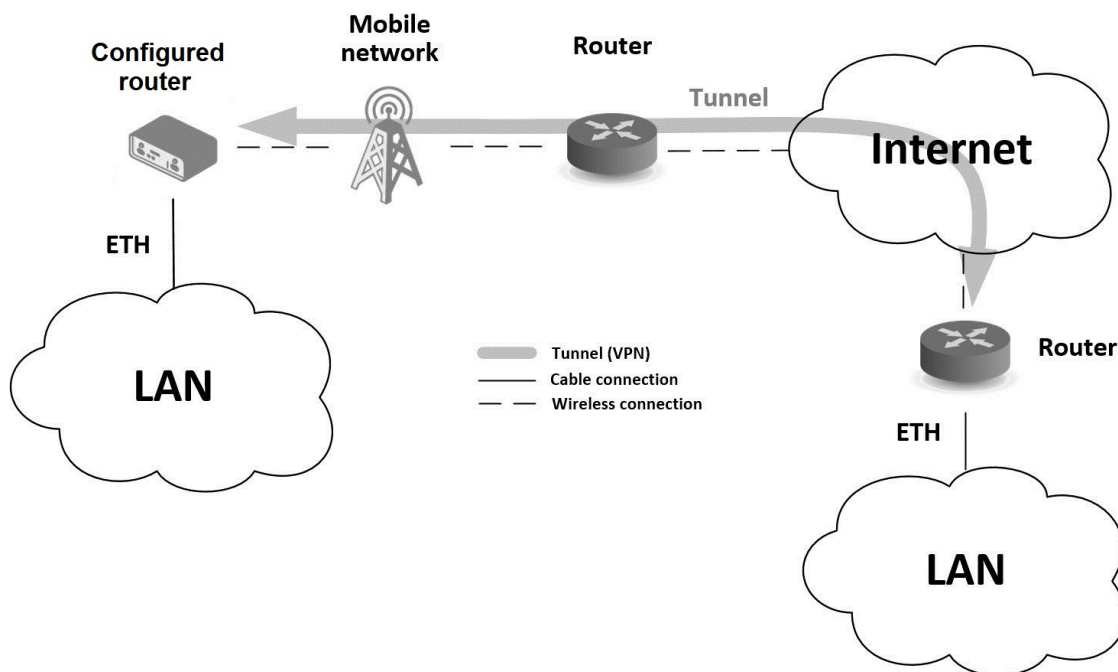


Figure 3: Using VPN Tunnel

IV. Serial Gateway

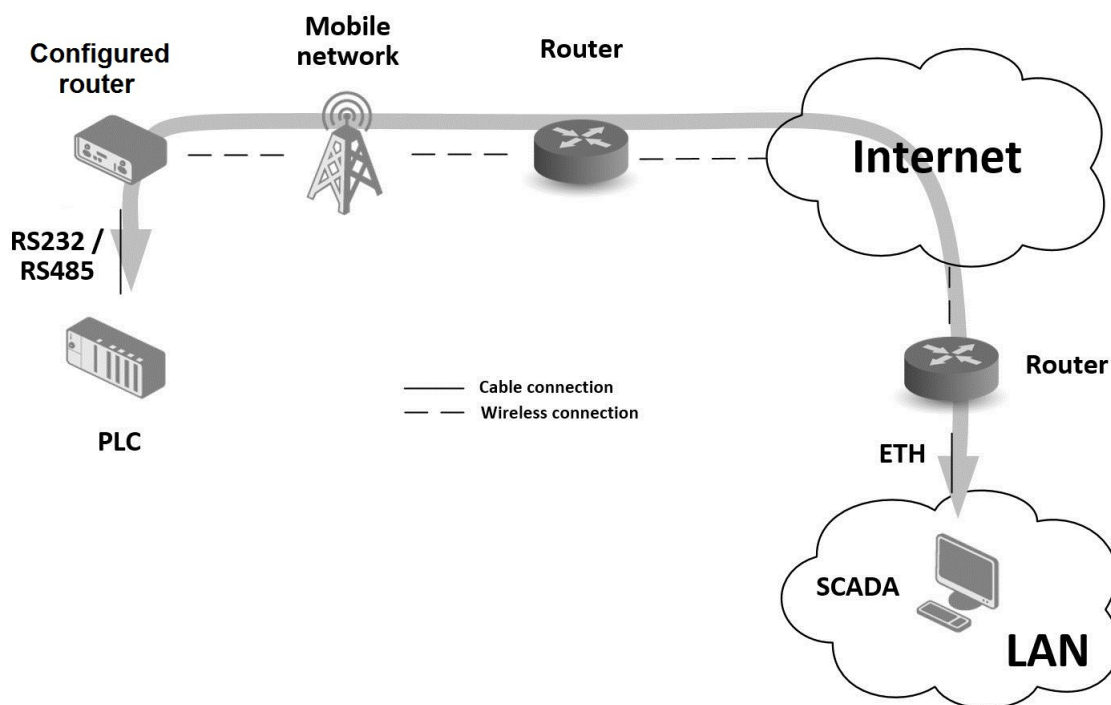


Figure 4: Serial Gateway

1.3 Hardware Overview

The router case preview is shown in Figure 5. A short description of hardware parts of the router is listed in Table 1, including the links to the chapters with a detailed description.



Figure 5: Hardware Overview of the Router

#	Item/Caption	Type	Description
1	LEDs	-	Status LED indication; see Chapter 2.10.
2	RST	-	Button to reboot the router or to restore the default configuration; see Chapter 2.11.
3	PWR	2-pin terminal	Power supply socket; see Chapter 2.5.
4	ETH2	SFP cage	SFP cage socket for modules with speed up to 10 Gbps; see Chapter 2.4.
5	ETH1	RJ45	1 Gb Ethernet connection for the second LAN; see Chapter 2.3.
6	ETH0	RJ45	1 Gb Ethernet switched connection (with four ports) for the first LAN; see Chapter 2.3.
7	USB	USB-A	USB 2.0 host port; see Chapter 2.8.
8	SERIAL & I/O	14-pin terminal	RS232, RS485, CAN bus, binary input, and binary output interfaces. See Chapter 2.6 for more information and Chapter 4.7 for I/O parameters.
9	ANT0, ANT1, GNSS, ANT2, ANT3	SMA	Cellular module and GNSS antennas connectors. See Chapter 2.2 for more information, Chapter 4.4 for cellular module parameters, Table 17 for module antenna mapping and Chapter 4.5 for GNSS parameters.
10	WIFI1	R-SMA	Three connectors for the WiFi antennas. See Chapter 2.2 for more information and Chapter 4.6 for WiFi parameters.
11	Grounding screw	M3	Pay attention to proper grounding; see Chapter 2.5.
12	SIM slots microSD slot	Mini SIM microSD	Two Mini SIM card slots; see Chapter 2 for more information and Chapter 4.4 for cellular module parameters. MicroSD card slot; see Chapter 2.9.
13	Wall clips	-	Wall mounting clips, included as standard accessories; see Chapter 1.8.

Table 1: Hardware Overview of the Router

1.4 Order Codes

Order codes overview is shown in the table below.

Order code	Configuration
ICR-4453	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers
ICR-4453S	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, PoE PSE , USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers
ICR-4453W	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, Dual-Band WiFi , USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers
ICR-4453WS	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, PoE PSE , Dual-Band WiFi , USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers
ICR-4453W1 ¹	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, Dual-Band WiFi , USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers
ICR-4453W1S ¹	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, PoE PSE , Dual-Band WiFi , USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers

Table 2: Order Codes Overview

¹This product has no E8 certification and has a limited operating temperature range of -40 °C to +60 °C.

1.5 Package Contents

The standard set of router includes items listed in the following table:

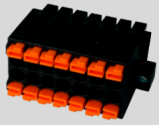
Item#	Description	Figure	Q'ty
1	Router		1 pcs
2	Wing for wall mounting (screwed on the router)		2 pcs
3	2-pin terminal block for power supply (deployed on the router)		1 pcs
4	14-pin terminal block for RS232, RS485, CAN BUS, and I/O (deployed on the router)		1 pcs
5	Printed Quick Start Guide		1 pcs

Table 1: Contents of Package

1.6 Product Dimensions

For the dimensions of the router see the figures below. Note that all sizes are measured in millimeters.

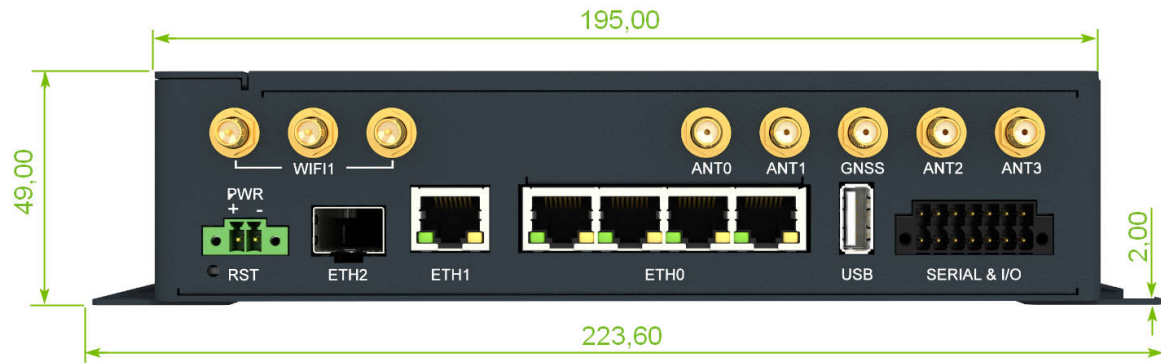


Figure 5: Router Dimensions – Front View

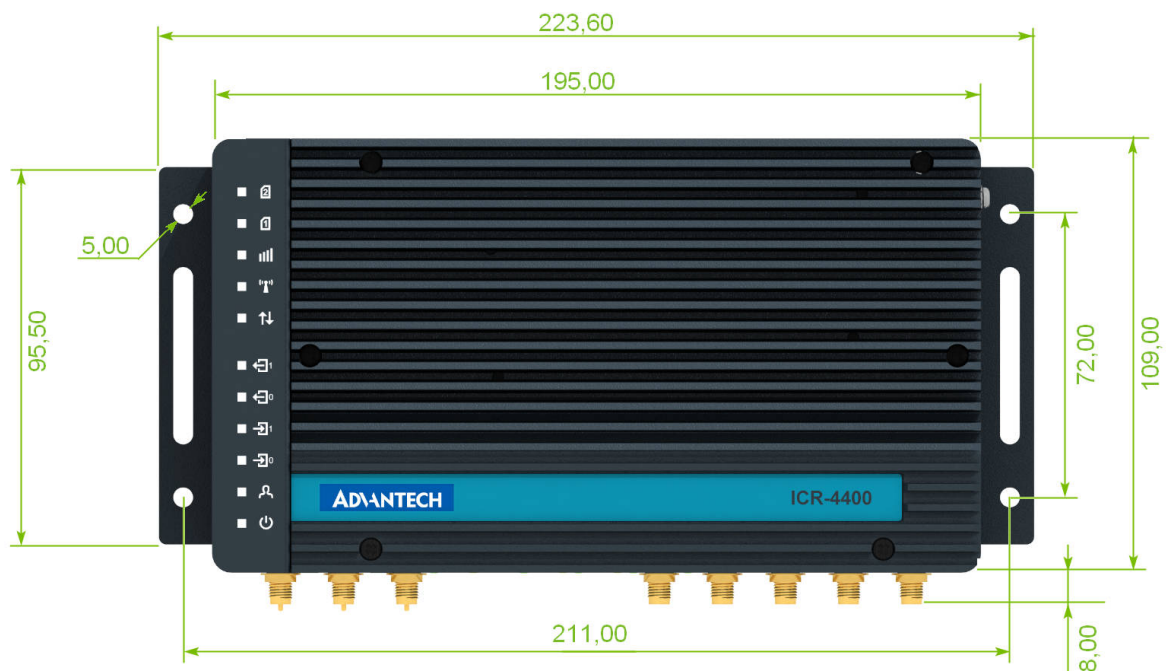


Figure 6: Router Dimensions – Top View

1.7 Mounting Recommendations

The router can be placed:

- on a flat surface,
- on a wall using the wall mounting clip (see Chapter 1.8),
- on a DIN rail EN 60715 with the metal DIN rail clip (see Chapter 1.9)

For most applications with a built-in router within a switchboard, it is possible to recognize two kinds of environments:

- A non-public, industry environment of low voltage with high interference,
- a public environment of low voltage and without high interference.

For both of these environments, it is possible to mount the router to a switchboard, after which there is no need to have examination immunity or issues in connection with EMC according to EN 61439-1:2011.



In compliance with the EN 61439-1:2011 specification, it is necessary to observe the following assembly instructions for a router attached to a switchboard:

- For whip antennas it is recommended to observe a minimum distance of 6 cm from cables and metal surfaces on every side in order to avoid interference. When using an external antenna separate from the switchboard it is necessary to fit a lightning conductor.
- When mounting a router on sheet-steel we recommend using a cable antenna.
- For all cables, we recommend to bind the bunch, and for this we recommend:
 - The length of the bunch (the combination of power supply and data cables) should be a maximum 1.5 m. If the length of data cables exceeds 1.5 m or if the cable is leading towards the switchboard, we recommend installing surge protectors.
 - Data cables must not have a reticular tension of ~ 230 V/50 Hz or ~ 120 V/60 Hz.
- Sufficient space must be left between each connector for the handling of cables,
- To ensure the correct functioning of the router we recommend the use of an earth-bonding distribution frame for the grounding of the grounding screw, see Chapter 2.5.

1.8 Wall Mounting



The wall mounting clip is supplied with the router as standard accessories.

The router can be screwed to a wall (or another surface) using the wall mounting clips. Two wall mounting clips are assembled to the router during the production and need to be rotated as shown of Figure 7.

There are two wholes on the clip with a diameter of 5 millimeters. For detailed information about the mounting dimensions see Figure 6 in Chapter 1.6.



When mounting the wall mounting clip, tighten the screws with max. torque of 0.4 Nm.

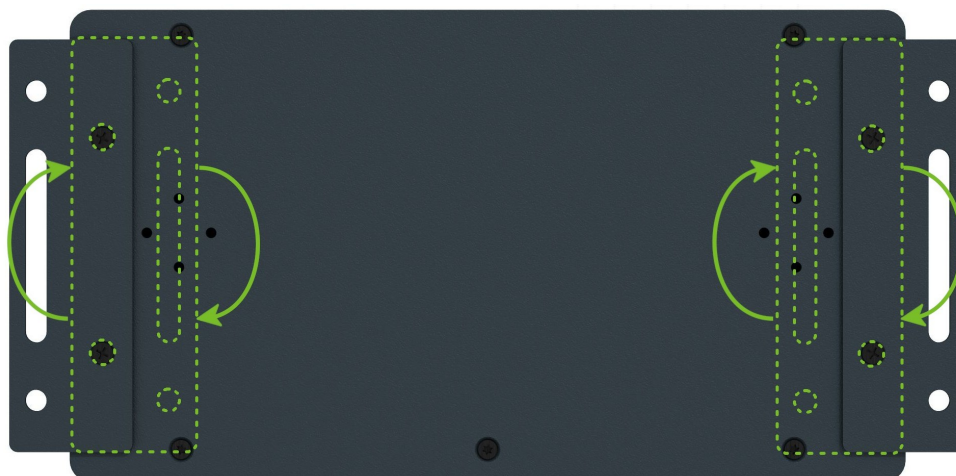


Figure 7: Rotated Wall Mounting Clips

1.9 DIN Rail Mounting



The DIN rail clips are not supplied with the router as standard accessories, but they can be ordered by the order code *BB-DIN-ICR32* (two pieces for one router).

Two DIN rail clips can be assembled to the router and used to mount it to the DIN rail which meets the 60715 standards. The default position of the clips is shown in Figure 8. If needed, the clips can be rotated vertically as well.



When mounting the clips, tighten the screws with max. torque of 0.4 Nm.



Figure 8: Default Position of the DIN Rail Clips

To remove the router from the DIN rail, it is necessary to lightly push down the router so that the bottom part of the DIN rail clip hitched to the DIN rail get out of this rail and then fold out the bottom part of the router away from the DIN rail as shown in Figure 9.

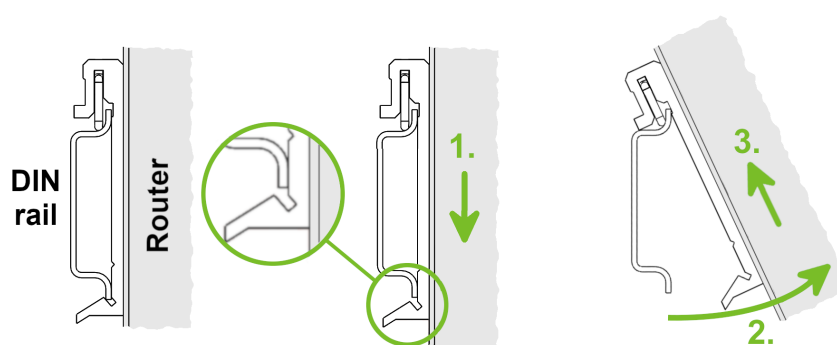


Figure 9: Removing Router from the DIN Rail

1.10 Product Label

An example of the product label, with all the information printed on it, is in the figure below.

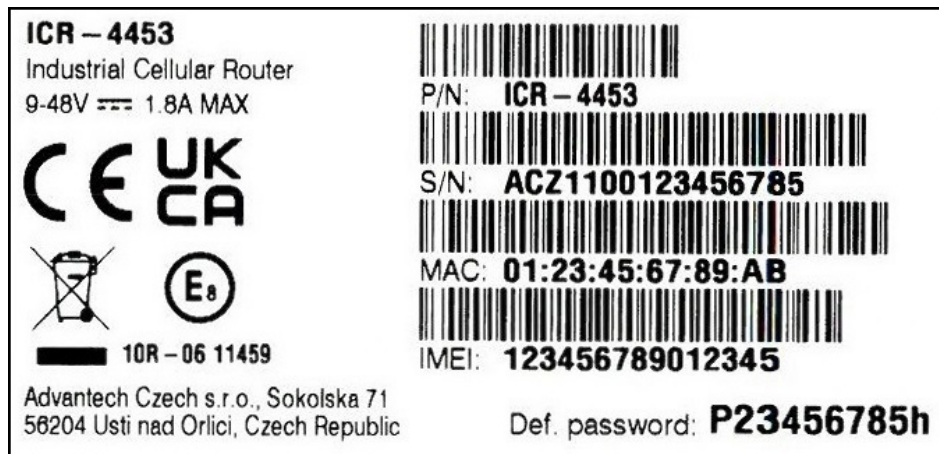


Figure 10: Label Example

2. Hardware Functionality

See Chapter 1.3 for the product hardware overview. Table 1 lists a short description of the hardware, including the links to the chapters with a detailed description.

2.1 SIM Card Slots

Slots for two SIM cards are located on the rear panel of the router under a metal cover. It is necessary to insert an activated SIM card, to work properly. If the PIN is required for the SIM, enter it in the router's web interface. The SIM cards may have different APNs (Access Point Names) adjusted. The SIM card changing procedure is described below.



Type of SIM cards: Mini SIM (2FF) 25.0 x 15.0 x 0.76 mm.

Inserting the SIM card:

- Always disconnect the router from the power supply before handling the SIM card.
- Unscrew the SIM card cover screw on the back panel and remove the cover.
- To remove an inserted SIM card, use the flat end of a spudger, or your fingernail, press the SIM card slightly into its slot until you hear a click. After hearing this click, release the card, and it will pop out of its slot.
- To insert a SIM card push card into the slot until it clicks into place.
- Place back the cover and fix it by the screw.

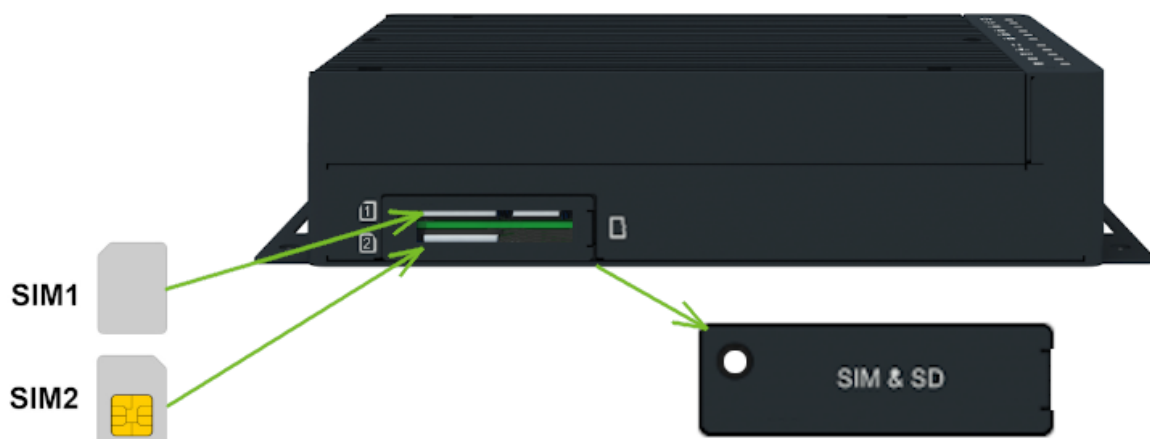


Figure 5: SIM Cards Insertion

2.2 Antennas Interfaces

SMA connectors *ANT0*, *ANT1*, *ANT2* and *ANT3* are intended to be used for connection of the cellular antennas to the router. See Table 17 for module antenna mapping. The GNSS antenna can be connected to the *GNSS* SMA connector. Three R-SMA connectors *WIFI1* are designed for the connection of the WiFi antennas.



Do not run the router without connected cellular antennas as the energy from the transmission is effectively reflected by the open end and can damage the equipment.



Recommended tightening moment for screwing the antenna to the SMA connector is 0.9 Nm.

2.3 Ethernet Interfaces

The RJ45 panel socket is used for four ETH0 (switched) and one ETH1 Ethernet interfaces. The pinout of the socket is shown in Figure 7 and described in Table 2.

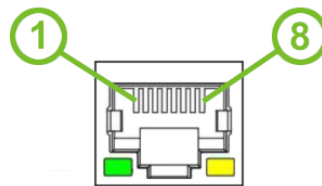


Figure 6: Ethernet Connector Pinout of RJ45 Socket

Pin	Signal mark	Description
1	BI_DA+	Bi-directional pair A +
2	BI_DA-	Bi-directional pair A -
3	BI_DB+	Bi-directional pair B +
4	BI_DC+	Bi-directional pair C +
5	BI_DC-	Bi-directional pair C -
6	BI_DB-	Bi-directional pair B -
7	BI_DD+	Bi-directional pair D +
8	BI_DD-	Bi-directional pair D -

Table 2: Ethernet Connector Pinout Description of RJ45 Socket



All four ETH0 ports can be used for PoE PSE, if the router is equipped with this feature. For technical parameters of PoE see Chapter 4.8.



The isolation barrier of the Ethernet ports against the ground is 1500 V.

2.4 SFP Cage

A hot-pluggable (SFP) network interface module with a speed of up to 10 Gbps can be settled into the ETH2 SFP cage.

Installing an SFP Module

To install a SFP module, see Figure 7 and follow these steps:

- You should use the bale clasp if the SFP module is equipped with it. If so, close the clasp before inserting the SFP module.
- Hold the SFP module with the hardware label facing up.
- Insert the SFP module into the ETH2 slot and gently push on it until it snaps into the slot tightly.



Figure 7: SFP Module Installation

See Table 3 for a list of successfully tested SFP modules on the product.

Model	Manufacturer
IE-SFP-1250-ED	IMC Networks
ML-S+31Dout-10	MaxLink
S-3553LC20D	MikroTik
SFP-PLUS-LR10-HPE	Hewlett Packard
SFP-TXCIS	OEM
TXM431-LR(UN)	TP-Link
UF-RJ45-1G	Ubiquiti

Table 3: Tested SFP Cages

2.5 Power Supply

Two pin terminal connector with 3.5 mm pitch is used to power the router. Corresponding connector is supplied with the router as a standard accessories.

Pin	Signal mark	Description
1	VCC(+)	Positive pole of DC supply voltage (+9 to +48 V DC)
2	GND(-)	Negative pole of DC supply voltage

Table 4: Power connector pinout

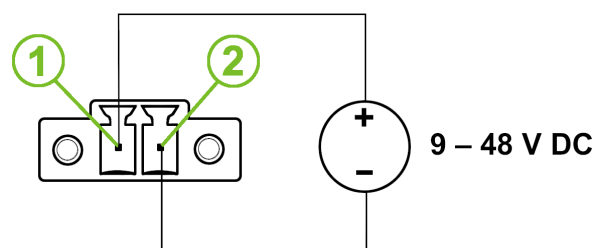


Figure 8: Power Connector Pinout

Required power supply voltage for the router is between +9 V and +48 V DC, see the connection scheme on Figure 8. Protection against reversed polarity without signaling is built into the router. For correct operation it is necessary that the power source is able to supply power of 18 W (non-PoE version).



If the router is grounded, using the grounding screw, there is no protection against the reversed polarity. The negative pole of the DC power supply must be at the same voltage reference as the grounding screw. If not, a voltage difference between these two points might damage the router, and only an authorized service center can fix it.



The power voltage for the PoE router version must be 48 V DC to work as the PoE PSE device.



In applications requiring low power consumption (such as solar power - not 7/24 mode) is strictly recommended to use the Low Power Mode (LPM) mode prior to powering down the entire router.

All metal parts, including the box, are connected together with the negative pole of the power supply (common pole). If recommended for the installation environment, protect the router by grounding it properly by the grounding screw on the right panel, see Figure 9.



Figure 9: Position of the Grounding Screw

2.6 I/O Port Interfaces

The I/O user interface is designed for binary input processing and binary output control. The pinout of the I/O interface is described in Figure 10 and Table 5. For detailed electrical parameters see Chapter 4.7. The functional scheme of connection for the binary input and binary output is in Figure 11.

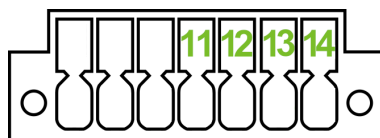


Figure 10: I/O Connector Pinout

Pin	Signal mark	Description
11	BIN0	The first binary input
12	BOUT0	The first binary output
13	BIN1	The second binary input
14	BOUT1	The second binary output

Table 5: Connection of I/O Ports

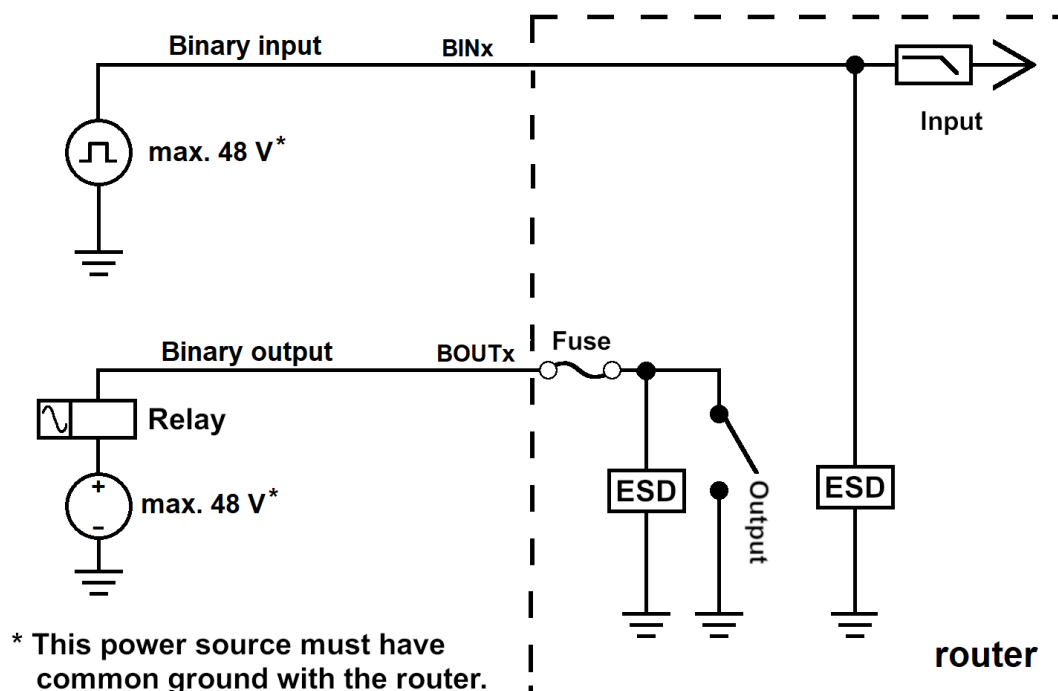


Figure 11: Functional Scheme of the Binary Interface

2.7 Serial Interfaces

The RS232, RS485 CAN serial interfaces together with the two I/O interfaces are physically connected to the 14-pin terminal block panel socket. All these interfaces are not isolated from the router. The pinout of this connector is described in Figure 12 and the tables below.

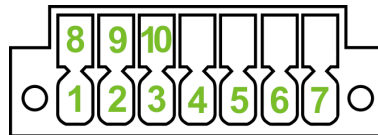


Figure 12: Serial Connector Pinout

Pin	Signal mark	Description
1	RXD	Received Data
2	CTS	Clear to Send
3	GND	Ground
4	RTS	Request to Send
5	TXD	Transmit Data

Table 6: Connection of RS232

Pin	Signal mark	Description
6	CAN_H	CAN low
7	CAN_L	CAN high

Table 7: Connection of CAN Bus

Pin	Signal mark	Description
8	B (+)	In/Out
9	A (-)	In/Out
10	GND	Ground

Table 8: Connection of RS485

2.8 USB Port

There is one USB 2.0 host port with socket of USB-A type. USB Mass Storages and FTDI serial converters are supported. For a piece of advice, how to fix an unsupported FTDI chip, see the [Commands and Scripts](#) application note, chapter *How to Use Unsupported FTDI Chip*.



The USB port is disabled on overload to prevent its damage (connected device is trying to get too high current). The port is enabled again after the reboot of the router.

Mounting USB Flash Drive to the System

It is necessary to mount the USB flash drive to be able to access it in the system of the router. Follow these steps to mount the drive:

- Use the `dmesg` command to see the list of recently connected devices.
- In the output of the command find out the entry for the microSD card, for example:
`sda: sda1`
- To mount the card to to `mnt` directory, use the `mount` command:
`mount /dev/sda1 /mnt`



For more information about the commands for creating, mounting, checking and unmounting a file system on a USB Flash Drive, see the application note for [Ext4_tools](#) router app.

USB Socket Pinouts

USB socket pinouts is described in [Figure 13](#) and [Table 9](#).

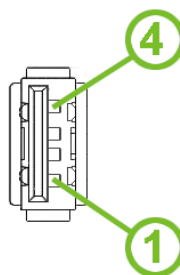


Figure 13: USB Connector Pinnout

Pin	Signal mark	Description	Data flow direction
1	+5 V	Positive pole of 5 V DC supply voltage, 0.5 A	
2	USB data -	USB data signal – negative pole	Input/Output
3	USB data +	USB data signal – positive pole	Input/Output
4	GND	Negative pole of DC supply voltage	

Table 9: USB Connector Pinnout

2.9 MicroSD Card Reader

The microSD card reader is located on the router's rear panel under a metal cover. This card reader allows the router to operate with microSD memory cards. The technical specifications are stated in the table below. The microSD card changing procedure is described below.

Technical specifications of microSD card		
Supported technologies		SD, SDHC, SDXC
Supported capacity	SDHC	up to 32 GB
	SDXC	from 32 GB to 512 GB
Supported microSD card filesystems		vfat, ext2, ext3, ext4

Table 10: Technical Specifications of MicroSD Card

Inserting the microSD card:

- To remove an inserted microSD card, use the flat end of a spudger, or your fingernail, press the card slightly into its slot until you hear a click, release the card and it will pop out of its slot.
- To insert a microSD card push card into the slot with correct orientation as shown on the picture until it clicks into place.

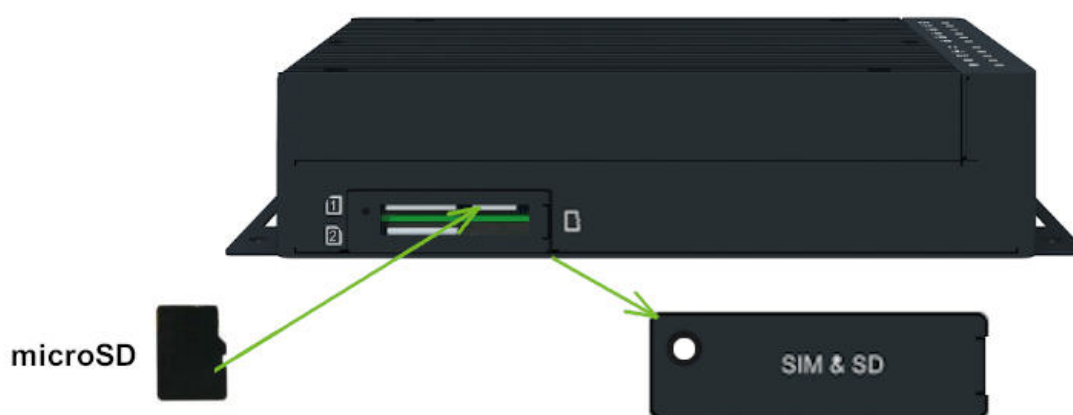


Figure 14: MicroSD Card Insertion

Mounting microSD Card to the System

It is necessary to mount the microSD card to be able to access it in the system of the router. Follow these steps to mount the card:

- Use the *dmesg* command to see the list of recently connected devices.
- In the output of the command find out the entry for the microSD card, for example:
`mmcblk0: p1`
- To mount the card to the *mnt* directory, use the *mount* command:
`mount /dev/mmcblk0p1 /mnt`



For more information about the commands for creating, mounting, checking and unmounting a file system on a microSD card, see the application note for [Ext4_tools](#) router app.

2.10 LED Status Indication

There are eleven LED indicators on the top side of the router to provide router status information. Moreover, ETH0 and ETH1 connectors, located on the front panel, have two additional LEDs providing information about the port status.

	Caption	Color	State	Description
	PWR	Green Green Green	On Blinking Fast blinking	Starting of the router Router is ready Updating firmware
	USR	Green	On / Blinking / Fast blinking	Function of this LED diode can be selected by user
	IN0	Green	On	The first binary input is active.
	IN1	Green	On	The second binary input is active.
	OUT0	Green	On	The first binary output is active.
	OUT1	Green	On	The second binary output is active.
	DAT	Green	Blinking	Communication in progress on radio channel
	SIG	Green Orange Red	On On On	Good signal Fair signal Poor signal
	TECH	Green Orange Red	On On On	5G technology is used by the active SIM 4G technology is used by the active SIM 3G technology is used by the active SIM
	SIM1	Green Red	On Fast blinking	SIM1 is selected SIM1 card problem (missing SIM1 or PIN not entered)
	SIM2	Green Red	On Fast blinking	SIM2 is selected SIM2 card problem (missing SIM2 or PIN not entered)
	ETH0 ETH1	Green Green	On Off	Selected 1 Gbps bit rate Selected 100/10 Mbps bit rate
	ETH0 ETH1	Yellow Yellow Yellow	On Blinking Off	The network cable is connected Data transmission The network cable is not connected

Table 11: LED Status Indication

2.11 Reset Functions

The *RST* button on the front panel can be used in three different situations:

- **Reboot the router:** Hold the *RST* button for less than 4 seconds, the router will be restarted.
- **Factory reset** – restore the default configuration: Hold the *RST* button for more than 4 seconds. The *PWR* LED turns off and on again. We recommend holding down the *RST* button for 1 second after turning on the *PWR* LED on the front panel.
- **Emergency factory reset** – If the router is unable to boot up due to the bad configuration, turn off the router (disconnect the power supply). Push and hold the *RST* button, turn on the router and hold the *RST* button for at least 10 seconds. This will return the configuration of the router to the default one.



It is recommended to back up the settings of the router configuration, prior to performing the factory reset of the router. Note that resetting of the router reset the whole configuration to the default state.



It is necessary to use a narrow screwdriver or any other small tool to press the *RST* button.



Figure 15: Resetting the Router

Action	Router behavior	Trigger events – options
Reboot	Turns off and then turns on the router	• Disconnect and reconnect the power. • Send text <i>reboot</i> via SMS to SIM card number put in your router (your phone number has to be authorized – see the configuration manual). • Press the <i>Reboot</i> menu item in the web interface. • Press the <i>RST</i> button and hold it less than 4 seconds.
Factory Reset	Restores the default configuration and reboots the router	• Hold the <i>RST</i> button for more than 4 seconds. • If it does not help (router does not start at all), turn off the router (power supply). Push and hold the <i>RST</i> button, then turn on the router and hold the <i>RST</i> button for more than 10 seconds.

Table 12: Overview of Router Reboot and Reset

3. First Use

3.1 Connecting the Router

Before putting the router into an operation, it is necessary to connect all the components that are required to run your applications, see Figure 16. Don't forget to insert a SIM card for the cellular connection.



Do not run the router without antennas connected to the main antenna connectors as the energy from the transmission is effectively reflected by the open end and can damage the equipment.

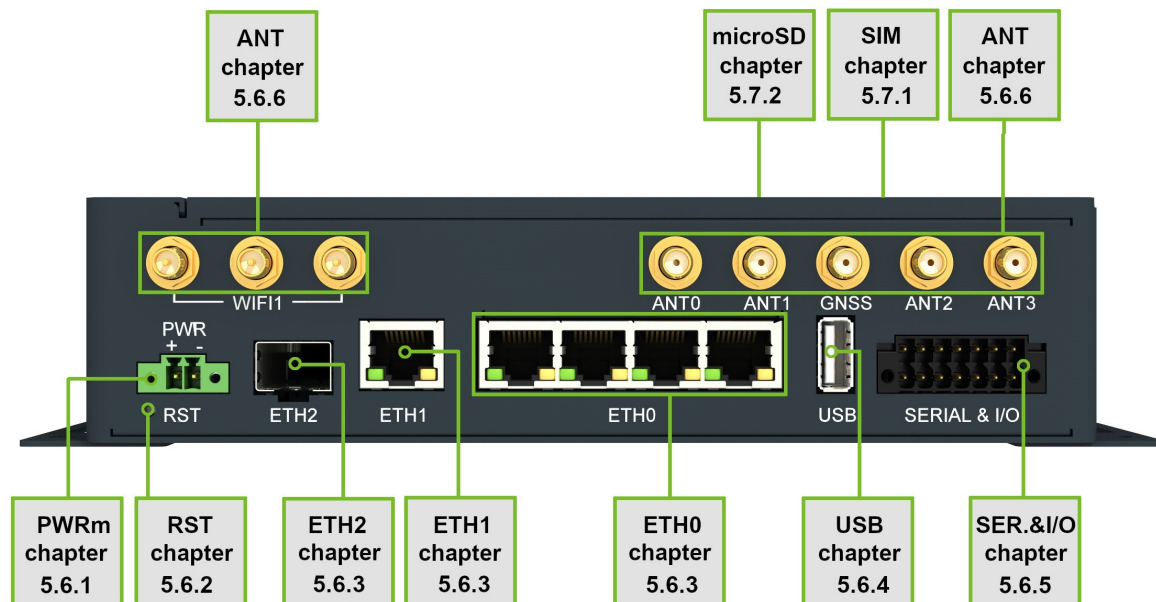


Figure 16: Router Connection

3.2 Starting up the Router

The router will start up when a power supply is connected to it. By default, the router will automatically log on to the default APN of the inserted SIM card. The DHCP server will assign an addresses to the devices connected through the Ethernet port ETH0.

3.3 Router Configuration

Initial router configuration can be made via a web browser running on your PC. Here you can perform router monitoring, configuration, and administration. First, connect the PC to the default LAN interface described in the *Start Guide* application note [1]. To get the router interface, enter the <https://192.168.1.1> address in a web browser. Please note that usage of the HTTPS protocol for secure communication over the network is required.

There is just the *extbfroot* user account created on the router by default. See the **product label** on the router for its **default password**. Log in to the web interface by the *root* user and his password. If logged in successfully, the user will have access to the router web interface, see Figure 17. See the configuration manual [2] of the router for a detailed description and examples of the router configuration.



After logging on to the device for the first time, we strongly recommend changing the default password due to security reasons.



For security reasons, we highly recommend updating the router's firmware to the latest version regularly. Downgrading the firmware to an older version than the production version or uploading firmware intended for a different device may cause the device's malfunction.



All routers have the *WebAccess/DMP* client pre-installed by default. The activated client periodically uploads router identifiers and configuration to the *WebAccess/DMP* server. See the configuration manual [2], chapter *Basic Information -> WebAccess/DMP Configuration*, for more information.

ADVANTECH ICR-4453 5G Router		Name: N/A Location: N/A
Status General Mobile WAN Wifi Network DHCP IPsec WireGuard DynDNS System Log	General Status	
	Mobile Connection SIM Card : 1st IP Address : 10.80.0.46 IPv6 Address : Unassigned Rx Data : 0 B Tx Data : 0 B Uptime : 0 days, 9 hours, 20 minutes » More Information «	
Configuration Ethernet VRRP Mobile WAN PPPoE Wifi Backup Routes Static Routes Firewall NAT OpenVPN IPsec WireGuard GRE L2TP PPTP Services Expansion Port 1 Expansion Port 2 USB Port Scripts Automatic Update	ETH0 IP Address : 10.64.0.94 / 255.255.252.0 IPv6 Address : fd00:a40::94 / 56 MAC Address : 02:AD:FF:00:00:94 Rx Data : 4.4 MB Tx Data : 11.3 MB » More Information «	
	ETH1 IP Address : 10.65.0.94 / 255.255.252.0 IPv6 Address : fd00:a41::94 / 56 MAC Address : 02:AD:FF:01:00:94 Rx Data : 1.4 MB Tx Data : 1.4 MB » More Information «	
Administration Users Change Profile Change Password Set Real Time Clock Set SMS Service Center Unblock SIM Card Unblock SIM Card Send SMS Backup Configuration Restore Configuration Update Firmware Reboot Logout	ETH2 IP Address : 10.66.0.94 / 255.255.252.0 IPv6 Address : fd00:a42::94 / 56 MAC Address : 02:AD:FF:02:00:94 Rx Data : 145.5 KB Tx Data : 26.7 KB » More Information «	
	WIFI AP 1 IP Address : Unassigned	
	WIFI AP 3 IP Address : Unassigned IPv6 Address : Unassigned MAC Address : 04:F0:21:63:A6:C4 » More Information «	
	WIFI STA 1 IP Address : Unassigned IPv6 Address : Unassigned MAC Address : 00:0E:8E:8E:10:30 » More Information «	
	WIFI STA 2 IP Address : Unassigned IPv6 Address : Unassigned MAC Address : 04:F0:21:64:A6:C4 » More Information «	
	Peripheral Ports Expansion Port 1 : RS-232 Expansion Port 2 : RS-485 Binary Input 0 : On Binary Input 1 : On Binary Output 0 : On Binary Output 1 : On	
	System Information Firmware Version : 6.3.4 (2022-01-20) BETA #1526 Serial Number : ACZ119900000942 Hardware UUID : N/A Profile : Standard Supply Voltage : 24.1 V Temperature : 53 °C Time : 2022-01-21 13:11:08 Uptime : 0 days, 9 hours, 20 minutes » Licenses «	

Figure 17: Router's Web Interface



A detailed description of the router settings in the web interface can be found in the configuration manual of the router.

4. Technical Parameters

4.1 Basic Parameters

Router parameters		
Temperature range	Operating Storage	-40 °C to +75 °C ¹ -40 °C to +85 °C
Humidity	Operating Storage	5 to 95 % relative humidity non condensing 5 to 95 % relative humidity non condensing
Altitude	Operating	2000 m / 70 kPa
Degree of protection		IP30
Supply voltage		9 – 48 V DC
Battery for RTC		CR1225
Consumption w/ WiFi	Idle Average Maximum Sleep mode	5.9 W 8.1 W 16 W / 130 W ² 24 mW / 310 mW ³
Dimensions of device (w/o wings)		195 x 109 x 47 mm
DIN rail clip specification		2 pcs of DIN 35 mm, EN 60715
Total weight		1275 g
Antenna connectors	ANT0 – ANT3 GNSS WIFI1	SMA connectors for 5G – 50 Ω SMA connector for GNSS – 50 Ω R-SMA connectors for WiFi – 50 Ω
Interfaces	ETH0 ETH1 ETH2 USB SERIAL & I/O	RJ-45 socket for 1Gb Ethernet SWITCH RJ-45 socket for 1Gb Ethernet SFP cage for up to 10 Gbps SFP modules USB-A 14-pin panel socket terminal block for RS232, RS485, CAN bus and I/O interfaces

Table 13: Basic Parameters

¹Models having ICR-4453W1x order codes have an operating temperature range of -40 °C to +60 °C.

²Maximal power consumption for model with the PoE PSE (for maximal power load on all ETH0 ports).

³For device equipped with the PoE PSE.

4.2 Standards and Regulations

Standards and regulations	
Radio	EN 301 908-1, EN 301 908-2, EN 301 908-13, EN 301 908-25, EN 303 413, EN 301 893, EN 300 328
EMC	EN 301 489-1, EN 301 489-17, EN 301 489-19, EN 301 489-52, EN 61000-4-2, EN 61000-4-3, EN 61000-4-4, EN 61000-4-5, EN 61000-4-6, EN 61000-6-2, EN 55032
Safety	EN 62368-1, IEEE 802.3
Mechanical	EN 60068-2-27, EN 60068-2-64, EN 60529
Climatic	EN 60068-2-2, EN 60068-2-1, EN 60068-2-14, EN 60068-2-30
Transportation	E-Mark (E8), homologation number: 10R - 06 11459 ¹
National	CE, UKCA compliant
Environmental	REACH, RoHS3 and WEEE compliant

Table 14: Standards and Regulations

¹Models having ICR-4453W1x order codes have no E8 certification.

4.3 Type Tests and Environmental Conditions

Phenomena	Test	Description	Test levels
ESD	EN 61000-4-2	Enclosure contact	± 6 kV (crit. A)
RF field AM modulated	EN 61000-4-3	Enclosure	20 V/m (crit. A) (80 – 1000 MHz) 10 V/m (crit. A) (1 – 6 GHz)
Fast transient	EN 61000-4-4	Signal ports Power ports Ethernet ports	± 1 kV (crit. A) ± 2 kV (crit. A) ± 1 kV (crit. A)
Surge	EN 61000-4-5	Ethernet ports Power ports	± 1 kV (crit. A), shielded cab. ± 1 kV (crit. A)
RF conducted	EN 61000-4-6	All ports	10 V/m (crit. A) (0.15 – 80 MHz)
Radiated emission	EN 55032	Enclosure	Class B
Conducted emission	EN 55032	Signal ports Power ports Ethernet ports	Class B Class B Class B
Dry heat	EN 60068-2-2	Test Bb, storage +85 °C, operation +75 °C	
Cold	EN 60068-2-1	Test Ab, storage -40 °C, operation -40 °C	
Damp heat	EN 60068-2-78	95 % rel. humidity (+40 °C)	
Dry heat, cyclic	EN 60068-2-30	+55 °C / +25 °C, rel. humidity 95 %, 6 h - 6 h	
Dry heat	EN 60068-2-2	Test Bb, storage +85 °C, operation +75 °C	
Thermal shock/ temp. variation	EN 60068-2-14	Test Nb, -40 °C/+75 °C, 3h/3h, 2 cycles, 3 K/min	
Degrees of protection provided by enclosures	EN 60529	IP30	
Vibration, broad-band random	EN 60068-2-64	Spectrum A.3 cat 1, breakpoints A.6 cat 1	
Shock	EN 60068-2-27	50 m/s ² , 11 ms, half sine, 10 in each dir.	

Table 15: Type Tests and Environmental Conditions

4.4 Parameters of Cellular Module

Technical parameters of cellular module	
Antenna	• Impedance: 50 Ω • Connector type: SMA (4 pcs)
5G NR parameters	• 3GPP Rel-15 support • $\pi/2$-BPSK, QPSK, 16QAM, 64QAM and 256QAM modulation for uplink • QPSK, 16QAM, 64QAM and 256QAM for downlink • 2 x 2 MIMO¹ uplink support for n41 • 4 x 4 MIMO downlink for n1, n2, n3, n7, n25, n38, n40, n41, n48, n66, n77, n78, n79 • Supporting SCS 15 kHz² and 30 kHz² • SA³ and NSA³ operation modes on all the 5G bands • Support Option 3x, 3a, and Option 2 • Supported bands: n71 (600 MHz), n12 & n28 (700 MHz), n20 (EU800 800 MHz), n5 (850 MHz), n8 (900 MHz), n66 (Extended AWS 1700 MHz), n3 (1800 MHz), n2 (1900 MHz), n25 (Extended PCS 1900 MHz), n1 (2100 MHz), n40 (S-Band 2300 MHz), n41 (2500 MHz), n7 & n38 (2600 MHz), n48 & n78 (3500 MHz), n77 (3700 MHz), n79 (4700 MHz) • NSA TDD: max. 2.5 Gbps(DL), max. 650 Mbps (UL) • SA TDD: max. 2.1 Gbps(DL), max. 450 Mbps (UL) • Max. Output Power: 26 dBm +2/-3 dB (Class 2)

Continued on next page

¹Uplink 2 x 2 MIMO is only supported in 5G SA mode.

²5G NR FDD bands only support 15 kHz SCS, and NR TDD bands only support 30 kHz SCS.

³Supported bandwidth in the NSA and SA modes may differ for each frequency band.

Continued from previous page

Technical parameters of cellular module	
LTE parameters	• 3GPP Rel-15 support (DL Cat 16 / UL Cat) • QPSK, 16QAM, 64QAM and 256QAM modulation (uplink/down-link) • 4 x 4 MIMO downlink for B1, B2, B3, B4, B7, B25, B30, B38, B39, B40, B41, B42, B43, B48, B66 • Supported FDD bands: B71 (600 MHz), B12 & B13 & B14 & B17 & B28 & B29 (700 MHz), B20 (EU800 800 MHz), B5 & B18 & B19 & B26 (850 MHz), B8 (900 MHz), B32 (L-band EU 1500 MHz), B4 (AWS-1 1700 MHz), B66 (1700 MHz), B9 & B3 (1800 MHz), B2 (1900 MHz), B25 (Extended PCS 1900 MHz), B1 (2100 MHz), B30 (WCS 2300 MHz), B7 (2600 MHz) • Supported TDD bands: B39 (1900 MHz), B34 (2000 MHz), B40 (2300 MHz), B41 (2500 MHz), B38 (2600 MHz), B42 & B48 (3500 MHz), B43 (3700 MHz), B46 (5200 MHz) • Bandwidth: 1.4, 3, 5, 10, 15 and 20 MHz RF bandwidth • Bit rates: max. 1.0 Gbps (DL), max. 200 Mbps (UL) • Max. Output Power: 26 dBm $\pm$2 dB (Class 2)
UMTS parameters	• 3GPP Rel-9 DC-HSDPA, HSPA+, HSDPA, HSUPA and WCDMA • QPSK, 16QAM and 64QAM modulation • Supported bands: B6 & B19 (800 MHz), B5 (850 MHz), B8 (900 MHz), B4 (AWS A-F 1700 MHz), B3 (1800 MHz), B2 (PCS A-F 1900 MHz), B1 (2100 MHz) • DC-HSDPA: max. 42 Mbps (DL) • HSUPA: max. 5.76 Mbps (DL) • WCDMA: max. 384 kbps (DL) / 384 kbps (UL) • Max. Output Power: 24 dBm $\pm$1/-3 dB (Class 3)

Table 16: Technical Parameters of Cellular Module

4.4.1 Module Antenna Mapping

SMA	WCDMA	LTE	5G NR			LB (MHz)	MHB (MHz)	n77/n78 (MHz)	n79 (MHz)
			Refarmed	n41	n77/n78/n79				
ANT0	MHB_TRX	MHB_TRX, UHB_PRX ¹ MIMO	MHB_TRX, UHB_PRX ¹ MIMO	TRX1 ²	PRX MIMO	-	1452-2690	3300-4200	4400-5000
ANT1	LB_TRX	LB_TRX, MHB_DRX MIMO, UHB_PRX ¹ MIMO, LAA PRX	LB_TRX, MHB_DRX MIMO, UHB_DRX ¹ MIMO	DRX1 ²	DRX MIMO	617-960	1452-2690	3300-4200	4400-6000
ANT2	LB_DRX	LB_DRX, MHB_PRX MIMO, UHB_TRX ¹	LB_DRX, MHB_PRX MIMO, UHB_TRX ¹	TRX0 ²	TRX	617-960	1452-2690	3300-4200	4400-5000
ANT3	MHB_DRX	MHB_DRX, UHB_DRX ¹ , LAA_DRX	MHB_DRX, UHB_DRX ¹	DRX0 ²	DRX	-	1452-2690	3300-4200	4400-6000

Table 17: Cellular Module Antenna Mapping

¹UHB frequency range: 3400-3800 MHz.

²NR TRX1 = TX MIMO + PRX MIMO; NR DRX1 = DRX MIMO

4.5 Parameters of GNSS

GNSS specifications	
GNSS Systems	GPS, GLONASS, QZSS, BeiDou/COMPASS, Galileo
Antenna	Impedance: 50 Ω Connector type: SMA Power Mode: 1.7 V / 300 mA power supply for the active antenna
Features	Protocol: NMEA 0183 Data Update Rate: 1 Hz
Frequency	GPS/Galileo/QZSS (GPS L1): 1575.42 $\pm$ 1.023 MHz GPS/Galileo/QZSS (GPS L5): 1176.45 $\pm$ 10.23 MHz Galileo (E1): 1575.42 $\pm$ 2.046 MHz QZSS (L1): 1575.42 MHz GLONASS: 1597.5–1605.8 MHz BeiDou/COMPASS 1561.098 $\pm$ 2.046 MHz
Sensitivity (autonomous)	Cold Start: -142 dBm Reacquisition: -154 dBm Tracking: -154 dBm
TTFF (autonomous)	Cold start: 36.26 s Warm start: 34.05 s Hot start: 1.22 s
Accuracy (CEP-50) (autonomous)	1.9 m (at open sky)

Table 18: Technical Parameters of GNSS

4.6 Parameters of WiFi

WiFi	
Short Module Description	Dual Band 2.4/5GHz 3x3 WiFi 5 (802.11ac Wave 1)
Supported Standards	IEEE: 802.11ac compliant & compatible with 802.11a/b/g/n
Data Rate (3x3 MIMO OFDM)	Up to 600 Mbps @ 2.4 GHz Up to 1300 Mbps @ 5 GHz
Frequency Ranges	2.412 – 2.472 GHz, 4.920 – 5.825 GHz
Spectrum Widths	20/40MHz @ 2.4GHz, 20/40/80MHz @ 5GHz
Modulation Techniques	OFDM: BPSK, QPSK, DBPSK, DQPSK, 16-QAM, 64-QAM, 256-QAM
Antenna Connectors	3x3 MIMO R-SMA – 50 Ω
2.4 GHz supported channels	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13
5 GHz supported channels	36, 38, 40, 42, 44, 46, 48, 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 149, 153, 157, 161, 165
Type of device	Access point (AP)), Station (STA), multi-role (AP & STA)
Key Features	Spatial Multiplexing, Cyclic-Delay Diversity (CDD), Low-Density Parity Check (LDPC) Codes, Maximal Ratio Combining (MRC), Space Time Block Code (STBC), Dynamic Frequency Selection (DFS), IEEE 802.11d, e, h, i, j, k, r, v time stamp, and w standards
Security – Standards	WEP, WPA, WPA2, WPA3, 802.1X
Security – Encryption	WEP, TKIP, AES
Security – EAP Types	EAP-FAST, EAP-TLS, EAP-TTLS, PEAP-GTC, PEAP-MSCHAPv2, PEAP-TLS, LEAP
TX Power (per chain)	max 21 dBm @ 2.4 GHz max 18 dBm @ 5 GHz

Table 19: Technical Parameters of WiFi

4.7 Parameters of I/O Ports

Electrical characteristics of the binary inputs are in Table 20. Status of the binary input can be retrieved in the router's web interface (on the *General Status* page) or by the `status ports` and `io get` commands, see [Commands and Scripts](#) application note.

Logical ¹	Voltage	Current	Status ²
1	3 V	0.5 mA	Off
0	5 V	0.8 mA	On
0	12 V	1.6 mA	On
0	48 V	3.4 mA	On

Table 20: Electrical Characteristics of Binary Inputs

The maximum binary output load is **500 mA** at **48 V**.

4.8 Parameters of PoE

Dedicated models support the PoE PSE functionality, see Chapter 1.4. All four ETH0 ports can be used for this purpose.

Standards IEEE 802.3at-2009 (PoE+) and IEEE 802.3af-2003 (PoE) are supported. Cabling needed is Category 5, up to 12.5 Ω.

PoE PSE parameters	
Required power supply	48 V / 150 W
Power available per port	25.5 W
Total power available (all 4 ETH0 ports)	102 W

Table 21: PoE PSE Parameters

¹The binary status returned by the `io get` shell command.

²The binary status returned by the `status ports` shell command and displayed on the *General Status* page.

4.9 System Configuration

The main parameters of the system are listed in Table 22.

Other technical parameters	
CPU architecture	Quad-Core ARMv8-A (core Cortex-A72)
CPU frequency	1200 MHz
CPU power	4.72 DMIPS/MHz
Flash memory	4 MB of NOR 4 096 MB of eMMC • 838 MB for Router Apps • 512 MB for customer data
RAM size	1 024 MB
Watchdog	HW watchdog
RTC	Battery backup RTC
TPM	Trusted Platform Module (TPM) 2.0
eSIM ¹	Embedded SIM module

Table 22: System Configuration

¹Not assembled by default, for a dedicated customer order only.

Appendix A: Troubleshooting

If you cannot connect to the router from your PC, your network card may be configured in such a way that it is not possible to connect to the router. Take one or more of the following steps in order to solve the problem:



- Make sure your PC's network card is configured to obtain the IP address from the DHCP server (by default the DHCP server is running in the router).
- Connect the router to the PC via Switch.
- Connect the router to the PC, start the router first and then start the PC after the router's initialization.



Ethernet connection fails or is not establishing.

- *It is possible to turn auto negotiation off and set a rate and duplex manually on the Ethernet interface of the router. Available on "LAN Configuration" page in the router.*



Mobile WAN connection fails.

- *Check the signal power ("Mobile WAN status" page). If the signal power is weak, you will have to use a better antenna. If the neighbouring cells have a similar signal strength, you will need to use a directional antenna. For proper operation, the signal levels have to be good.*
- *Try to enable automatic ping from the router, which will check the connection when there are no data running and in the case of a failed ping, restart the connection. This can be done on the "Mobile WAN Configuration" page in the router in the "Check connection" section. "Enable + bind" option is to ensure the ping goes always through Mobile WAN network interface.*



Mobile WAN connection cannot be established.

- *Check the "Mobile WAN Configuration" – APN, name, password and IP address (all can be blank).*
- *Try to enter the SIM card PIN – verify that the SIM card has the PIN code entered. Available on "Unlock SIM Card" page in the "Administration" section.*
- *In a private APN it is not recommended to get the DNS settings from operator (on "Mobile WAN" page)*
- *Go to "System Log" page in "Status" section and observe where the error occurs.*



I cannot connect from the Internet to the device behind the router. I have NAT enabled.

- *The device's gateway has to be configured so it points to the router.*

 I can't access my Web server placed behind the router over NAT.

- *The remote HTTP access to the router has to be disabled on "NAT Configuration" page in the router. Also enable "Send all remaining incoming packets to default server" feature and fill in the IP address of your Web server. On the Web server, the default gateway has to be the IP address of the router.*

 DynDNS doesn't work.

- *With private APN this will not work.*
- *If the same IP address is recorded in your canonic name as a dynamically assigned address, it means that the operator is using NAT or a firewall.*
- *You can verify NAT using ping to your server with static address and then compare with router's IP address.*
- *You can verify a Firewall by accessing remotely to the router's Web interface.*
- *The operator may not provide the address of DNS server and without DNS server's address it is impossible to connect to the dyndns.org server. The following messages will be shown in the System Log:*
 - *DynDNS daemon started*
 - *Error resolving hostname: no such file or directory*
 - *Connect to DynDNS server failed*

 L2TP or IPSec isn't establishing.

- *Check the "System Log" page for error messages.*

 IPSec tunnel establishes but the communication does not run.

- *Probably there are bad routing rules defined in the connected devices, or the default gateway.*

 I switched the router to offline mode by SMS message, but the router is in online mode after reboot.

- *SMS messages do not change the router configuration. They remain in effect only until the router is rebooted.*

 Serial communication is not working.

- *Verify that the router model supports serial communications. Also verify the serial communication settings. To do so, open the router's configuration menu via the web browser, select the appropriate "Expansion Port" from "Configuration" part of the menu and verify the settings.*

 Is the router Cisco compatible? Can I use the Cisco configuration?

- *No, the Firmware in the router (Conel OS) is based on Linux with BusyBox. Thus the Cisco configuration cannot be used. But network connections are defined by standards so connecting the router to the Cisco or other networking devices is possible and will be compatible.*

 FTP or SFTP does not work

- *FTP will work on v2 routers only. You can use SFTP on all routers to transfer files to/from the router. If having troubles with FTP on v2 routers, make sure you have FTP enabled: "Configuration" section, "Services", "FTP". Then you can connect with any client on port 21 with name and password same as for the Web interface. If having troubles with SFTP, make sure you have SSH enabled: "Configuration" section, "Services", "SSH". Then you can connect with any client on port 22 with name and password same as for the Web interface.*

 How can I connect to the router's command line? (SSH, Telnet)

- *You can use SSH on all routers or Telnet on v2 routers only. SSH is enabled by default, but you can verify in Web interface in "Configuration" section, "Services", "SSH". Then connect with any SSH client on port 22 of the router. User and password is the same as for the Web interface. Telnet on v2 routers can be enabled here: "Configuration" section, "Services", "Telnet".*

Appendix B: Customer Support

Customer Support for Europe

Advantech Czech s.r.o.

Sokolska 71
562 04, Usti nad Orlici,
Czech Republic

Phone: +353 91 792444
Fax: +353 91 792445
E-mail: iiotcustomerservice@advantech.eu
Web: www.advantech.com

Customer Support for NAM

Advantech B+B SmartWorx

707 Dayton Road
Ottawa, IL 61350 USA

Phone: +1-800-346-3119 (Monday – Friday, 7 a.m. to 5:30 p.m. CST)
Fax: +1-815-433-5109
E-mail: support@advantech-bb.com
Web: www.advantech-bb.com

Customer Support for Asia

Phone: +886-2-2792-7818 #1299 (Monday – Friday, 9 a.m. to 5:30 p.m. UTC+8)
Fax: +886-2-2794-7327
E-mail: icg.support@advantech.com.tw
Web: www.advantech.com

Appendix C: Regulatory & Safety Information

Safety Notices



Please, observe the following instructions:

- The router must be used in compliance with all applicable international and national laws and in compliance with any special restrictions regulating the utilization of the router in prescribed applications and environments.
- To prevent possible injury and damage to appliances and to ensure compliance with all relevant provisions, use only the original accessories. Unauthorized modifications or the use of unapproved accessories may result in damage to the router and/or a breach of applicable regulations. Unauthorized modifications or use of unapproved accessories may void the warranty.
- The router can not be opened.
- Turn off the router and disconnect it from power supply before handling the SIM card.
- **Caution!** This equipment is not suitable for use in locations where children are likely to be present. The SIM card could be swallowed by small children.
- Power supply must not exceed 48 V DC max.
- Do not expose the router to extreme ambient conditions. Protect the router against dust, moisture and high temperature.
- Only routers with appropriate certification and labelling should be used in locations where flammable and explosive materials are present, including gas stations, chemical plants, or locations in which explosives are used. We remind users of the duty to observe the restrictions concerning the utilization of radio devices at such places.
- Switch off the router when travelling by plane. Utilization of the router on a plane may endanger the operation of the plane or interfere with the mobile telephone network, and may be unlawful. Failure to observe these instructions may result in the suspension or cancellation of telephone services for the respective client and/or may result in legal sanctions.
- When using the router in close proximity to personal medical devices, such as cardiac pacemakers or hearing aids, you must proceed with heightened caution.
- The router may cause interference when used in close proximity to TV sets, radio receivers or personal computers.
- It is recommended that you create an appropriate copy or backup of all important settings that are stored in the memory of the device.



Product Disposal Instructions

The WEEE (Waste Electrical and Electronic Equipment: 2012/19/EU) directive was introduced to ensure that electrical/electronic products are recycled using the best available recovery techniques to minimize the impact on the environment. This product contains high quality materials and components which can be recycled. At the end of its life this product MUST NOT be mixed with other commercial waste for disposal. The device contains a battery. Remove the battery from the device before disposal. The battery in the device needs to be disposed of apart accordingly. Check the terms and conditions of your supplier for disposal information.

Appendix D: Related Documents

- [1] Quick Start Guide for v4 Platform
- [2] Configuration Manual for v4 Platform



[EP] Product-related documents and applications can be obtained on **Engineering Portal** at <https://icr.advantech.cz/download> address.



We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Radio Equipment Regulations 2017 (**S.I. 2017 No. 1206**).



We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Directive **2014/53/EU**.

The full text of the EU Declaration of Conformity is available at the following internet address:
icr.advantech.cz/eudoc